# TALLINN UNIVERSITY OF



# Information and Cyber Security Assurance in Organisations

ITX8090





#### Lectures

•	05.09.2017 at 12.00-15.15 ICT 312
•	12.09.2017 at 12.00-15.15 self study
•	19.09.2017 at 12.00-15.15 ICT 312
•	26.09.2017 at 12.00-15.15 ICT 312
•	03.10.2017 at 12.00-15.15 self study
•	10.10.2017 at 12.00-15.15 ICT 312
•	17.10.2017 at 12.00-15.15 ICT 312
•	24.10.2017 at 12.00-15.15 ICT 312?
•	31.10.2017 at 12.00-15.15 ICT 312
•	07.11.2017 at 12.00-15.15 ICT 312
•	14.11.2017 at 12.00-15.15 self study
•	21.11.2017 at 12.00-15.15 ICT 312
•	28.11.2017 at 12.00-15.15 ICT 312
•	05.12.2017 at 12.00-15.15 seminar
•	12.12.2017 at 12.00-15.15 seminar
•	19.12.2017 at 12.00-15.15 seminar
•	26.12.2017 at 12.00-15.15 seminar?



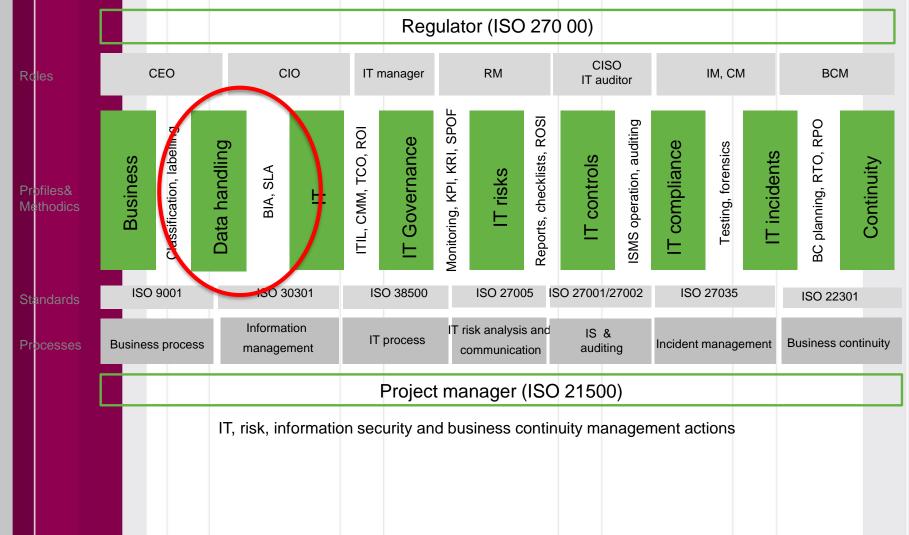
#### **Practical info**

Updates in course page

https://courses.cs.ttu.ee/pages/ITX8090

# Trisk and control concept

Legal obligations for IT security, data protection, business continuity, and internal goals





## **Practical info**

Homework description

Deadline for submission – 30. November

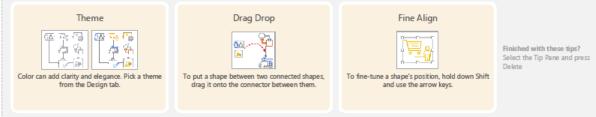
Formal issues – around 10 pages +/- 5

Presentation – during December in seminars.



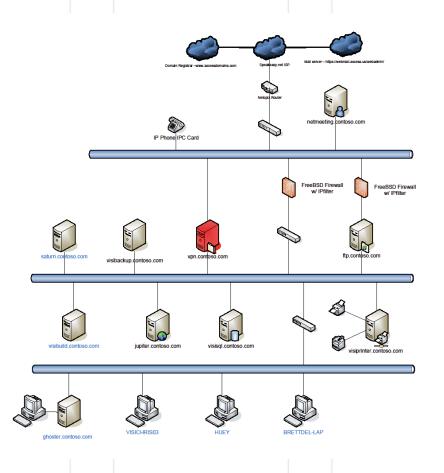
#### **BP model – Visio example**







# IT infra – Visio example





#### Asset inventory

- 1. Name of asset
- 2. Description of asset

#### 3. Type of information asset

Hard copy, Electronic File (specify type), removable media/device (specify type)

#### 4. Classification – asset valuation

- 4.1. Integrity
- 4.2 Availability
- 4.3 Confidentiality



#### **Protection requirements (BSI)**

"Normal"	The impact of any loss or damage is limited and calculable.			
"High"	The impact of any loss or damage may be considerable.			
"Very High"	The impact of any loss or damage may be of catastrophic proportions which could threaten the very survival of the organisation.			

#### **Protection requirements (Normal)**

1. Violations of laws, regulations, or contracts	Violations of regulations and laws with minor consequences Minor breaches of contract which result in at most minor contractual penalties			
2. Impairment of the right to informational self- determination	This deals with personal data whose processing could adversely affect the social standing or financial wellbeing of those concerned.			
3. Physical injury	Does not appear possible.			
4. Impaired ability to perform tasks	Impairment was assessed to be tolerable by those concerned. The maximum acceptable downtime is greater than 24 hours.			
5. Negative internal or external effects	Only minimal impairment or only internal impairment of the reputation / trustworthiness of the organisation is expected.			
6. Financial consequences	The financial loss is acceptable to the organisation.			

#### **Protection requirements (High)**

1. Violation of laws, regulations or contracts	Violations of regulations and laws with substantial consequences Major breaches of contract with high contractual penalties			
2. Impairment of the right to informational self- determination	This aspect deals with personal data whose processing could have a seriously adverse affect on the social standing or financial well-being of those concerned.			
3. Physical injury	Physical injury to an individual cannot be absolutely ruled out.			
4. Impaired ability to perform tasks	Impairment of the ability to perform the tasks at hand was assessed as intolerable by some of the individuals concerned. The maximum acceptable down time is between one and 24 hours.			
5. Negative internal or external effects	Considerable impairment of the reputation / trustworthiness can be expected.			
6. Financial consequences	The financial loss is considerable, but does not threaten the existence of the organisation.			

#### **Protection requirements (Very high)**

1. Violation of laws, regulations or Contracts	Fundamental violations of regulations and laws Breaches of contract with ruinous damage liabilities			
2. Impairment of the right to informational self- determination	This aspect deals with personal data whose processing could result in the injury or death of the persons concerned or that could endanger the personal freedom of the persons concerned.			
3. Physical injury Serious injury to an individual is possible	There is a danger to life and limb.			
4. Impaired ability to perform tasks	Impairment of the ability to perform tasks was assessed as intolerable by all individuals concerned. The maximum acceptable down time is less than one hour.			
5. Negative internal or external effects	A nation-wide or state-wide loss of reputation / trustworthiness is conceivable, possibly even endangering the existence of the organisation.			
6. Financial consequences	The financial loss threatens the existence of the organisation.			

## Classification

- K0 Availability less than 80% per year; the length of a single failure may be greater than 24 hours;
- K1 Availability greater than or equal to 80% and less than 99% per year; single outage may have a length 4-24 hours;
- K2 Availability equal to or higher than 99% and less than 99.9% per year; single outage may have a length 1-4 hours;
- K3 Availability more and equal to 99.9% per year; single outage may have a length 0-1 hours.

## Classification

- T0 Integrity detectability of a source of information, modification or destruction is not important; controls about information accuracy, completeness and timeliness are not necessary;
- T1 Integrity the information source, modification and destruction shall be detectable; information accuracy, completeness, timeliness, appropriateness controls in specific cases;
- T2 Integrity the information source, modification and destruction shall be detectable; periodic inspections about information accuracy, completeness and timeliness needed;
- T3 Integrity the information source, modification and destruction shall have evidential value; real time control about information accuracy, completeness and timeliness needed.

## Classification

- S0 Confidentiality public information: access to information is not restricted (ie, read all interested parties, the right to change comes from integrity requirement);
- S1 Confidentiality information for internal use: access to information is permitted, access to the person needs legitimate interest;
- S2 Confidentiality secret information: the use permitted only to certain groups of users, access to the person needs legitimate interest;
- S3 Confidentiality top secret information: the use permitted only to certain users, access to the person needs legitimate interest.

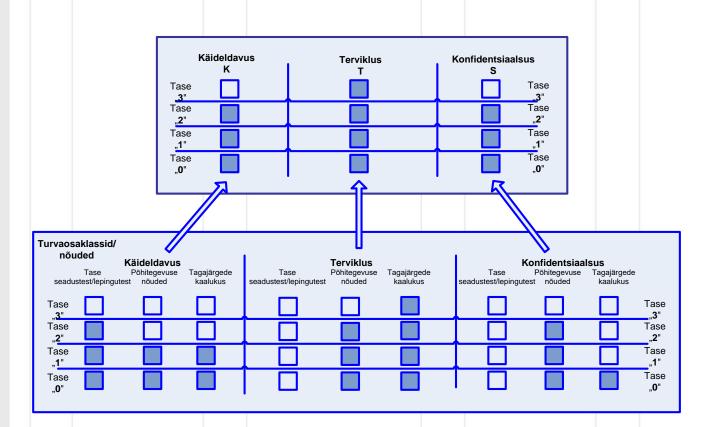


# **Classification by**

- Laws and contractual claims
- Main activity/business processes requirements
- Assessment of the consequences



## Grading





# Grading

Security class is a combination of security levels.

The number of combinations - 4x4x4 = 64.

Example: K2T3S2=H.

		K0	K1	K2	K3
	S0			Μ	Н
T0	S1			Μ	Н
	S2	М	Μ	Μ	H
	<b>S</b> 3	Н	Н	Н	Н
	S0			М	Н
T1	S1	L		М	Η
	S2	М	М	М	Η
	<b>S</b> 3	Т	Т	H	H
	S0	Μ	Μ	М	H
T2	S1	М	Μ	Μ	H
	S2	М	М	М	Н
	<b>S</b> 3	Т	Т	H	Т
	S0	Η	Η	Н	Н
T3	S1	Η	Η	Н	Н
	S2	Η	Η	Н	Н
	<b>S</b> 3	Н	Н	Н	Н

#### **Sources for asset valuation**

#### **Service Level Agreement (SLA)**

A service-level agreement is simply a document describing the level of service expected by a customer from a supplier, laying out the metrics by which that service is measured, and the remedies or penalties, if any, should the agreed-upon levels not be achieved.

www.cio.com

#### **Sources for asset valuation**

#### **Business Impact Analysis (BIA) on an information system**

The purpose of the BIA is to identify and prioritize system components by correlating them to the mission/business process(es) the system supports, and using this information to characterize the impact on the process(es) if the system were unavailable.

csrc.nist.gov

#### **Terms for business continuity**

**Maximum Tolerable Downtime (MTD).** The MTD represents the total amount of time leaders/managers are willing to accept for a mission/business process outage or disruption and includes all impact considerations.

- **Recovery Time Objective (RTO).** RTO defines the maximum amount of time that a system resource can remain unavailable before there is an unacceptable impact on other system resources, supported mission/business processes, and the MTD.
- **Recovery Point Objective (RPO)**. The RPO represents the point in time, prior to a disruption or system outage, to which mission/business process data must be recovered (given the most recent backup copy of the data) after an outage.

<u>csrc.nist.gov</u>

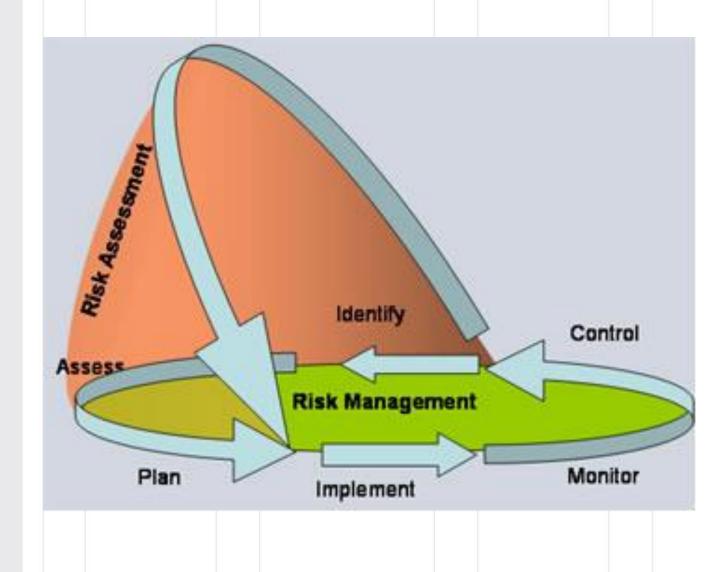


#### **Practical example**





# **Process (SANS)**



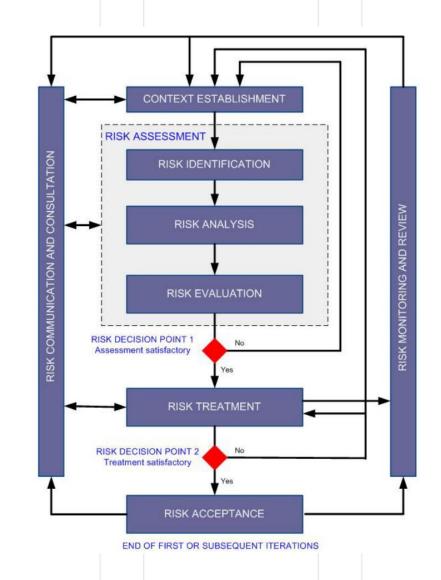


## **ISO standards**

- ISO/IEC 27005:2011 provides guidelines for information security risk management.
- It supports the general concepts specified in ISO/IEC 27001 and is designed to assist the satisfactory implementation of information security based on a risk management approach.
- Knowledge of the concepts, models, processes and terminologies described in ISO/IEC 27001 and ISO/IEC 27002 is important for a complete understanding of ISO/IEC 27005:2011.



# Process 27005



# **Context establishment**

Criteria include the risk evaluation, risk acceptance and impact evaluation criteria:

- legal and regulatory requirements
- the strategic value for the business of information processes
- stakeholder expectations
- negative consequences for the reputation of the organization

# **Risk identification**

Risk identification states what could cause a potential loss; the following are to be identified:

- assets, primary (i.e. Business processes and related information) and supporting (i.e. hardware, software, personnel, site, organization structure)
- threats
- existing and planned security measures
- vulnerabilities
- consequences
- related business processes

# **Risk analysis**

Risk analysis (estimation) has as input the output of risk analysis and can be split in the following steps:

- assessment of the consequences through the valuation of assets
- assessment of the likelihood of the incident (through threat and vulnerability valuation)
- assign values to the likelihood and consequence of the risks



# **Risk evaluation**

The risk evaluation process receives as input the output of risk analysis process. It compares each risk level against the risk acceptance criteria and prioritize the risk list with risk treatment indications.



# Risk treatment and acceptance

The risk treatment process aim at selecting security measures to:

- reduce
- retain
- avoid
- transfer

risk and produce a risk treatment plan, that is the output of the process with the residual risks subject to the acceptance of management.



## **Risk communication**

Risk communication is a horizontal process that interacts bidirectionally with all other processes of risk management. Its purpose is to establish a common understanding of all aspect of risk among all the organization's stakeholder.



# Risk monitoring and review

Risk management is an ongoing, never ending process. Within this process implemented security measures are regularly monitored and reviewed to ensure that they work as planned and that changes in the environment rendered them ineffective. Business requirements, vulnerabilities and threats can change over the time.



## **Best practice (RiskIT)**





# **Best practice (RiskIT)**

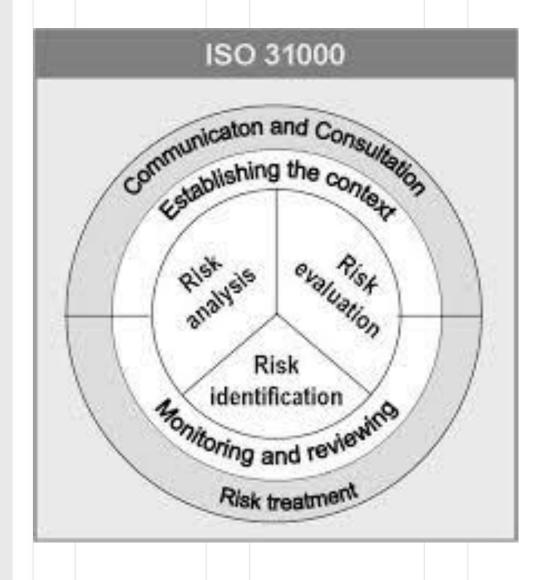
Risk IT provides an end-to-end, comprehensive view of all risks related to the use of IT and a similarly thorough treatment of risk management, from the tone and culture at the top, to operational issues.

# **Best practice (RiskIT)**

Risk IT was published in 2009 by ISACA. It is the result of a work group composed by industry experts and some academics of different nations, coming from organizations such as IBM, PricewaterhouseCoopers, Risk Management Insight, Swiss Life, and KPMG.



# Standard (ISO 31000)



# Standard (ISO 31000)

ISO 31000 is intended to be a family of standards relating to risk management codified by the International Organization for Standardization. The purpose of ISO 31000:2009 is to provide principles and generic guidelines on risk management.

# Standard (ISO 31000)

ISO 31000 seeks to provide a universally recognised paradigm for practitioners and companies employing risk management processes to replace the myriad of existing standards, methodologies and paradigms that differed between industries, subject matters and regions.



#### Practice

#### Table

#### asset inventory improvement by asset valuation (BIA)



# Self reading

Operationally Critical Threat, Asset, and Vulnerability Evaluation (OCTAVE) – methodology

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